



For customers

How to manage income from funds for GIA and ISA on the Aegon Platform



How to manage income from funds

If you have a general investment account (GIA) or ISA on the Aegon Platform and you're invested in income producing funds, this guide explains how to manage the income from them.

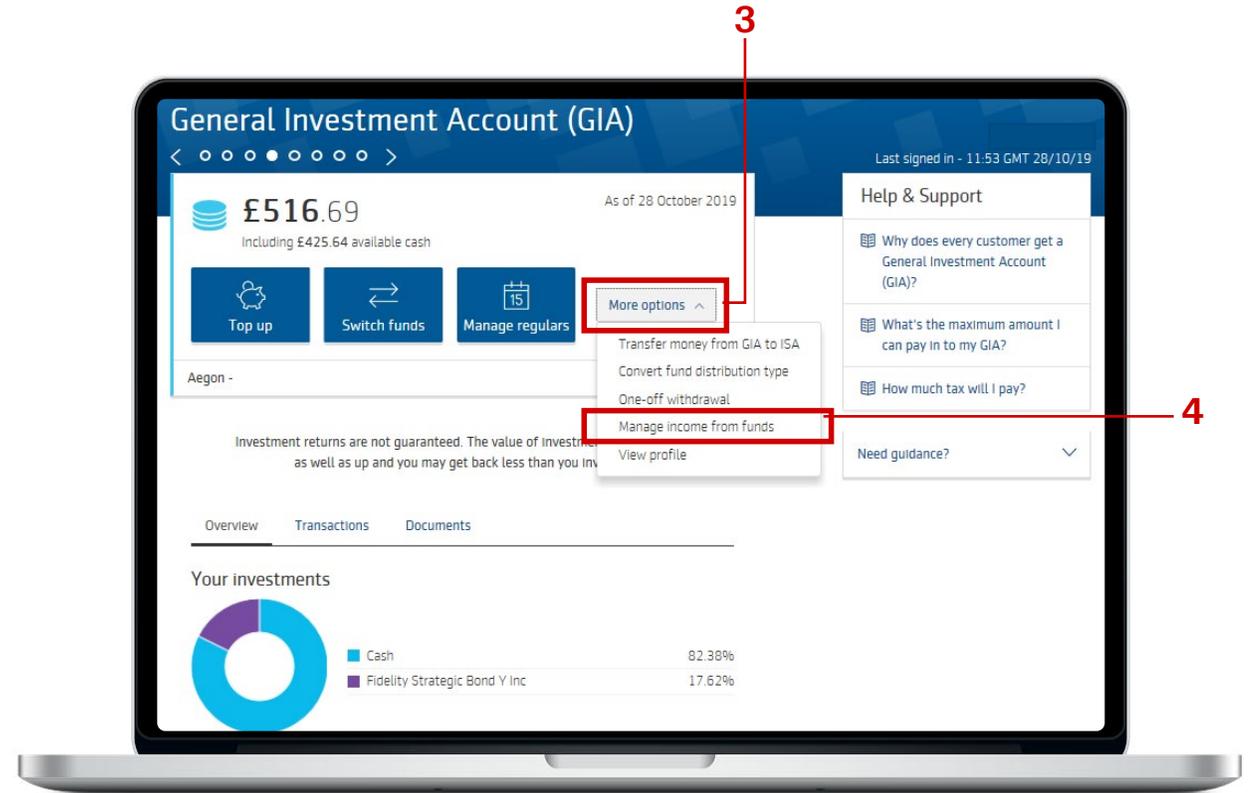
You can only complete this request online if you have transactional access.

If you have view only access to your account, you need to contact your financial adviser or intermediary.



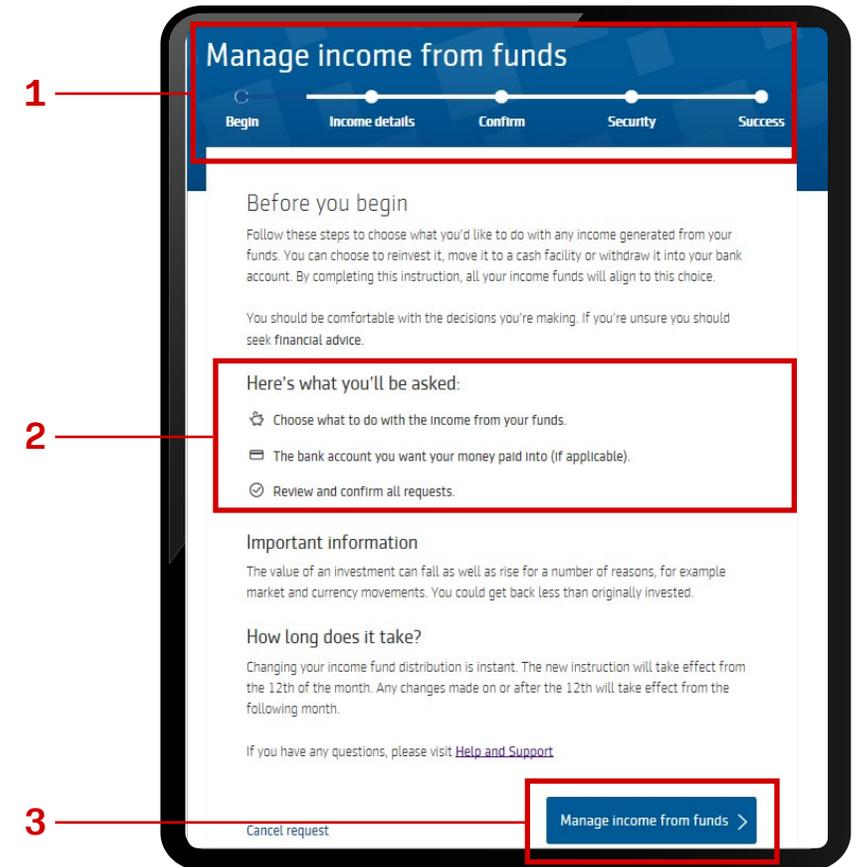
Manage income from funds

1. Sign in to your Aegon Dashboard account.
2. Select the product that has income producing funds that you'd like to manage the income from.
3. Select the **More options** drop down menu.
4. Then select **Manage income from funds**.



Starting your request to manage income from funds

1. Along the top of the screen you can see what stage of the process you're at.
2. We also set out what you need to do in order to complete the process.
3. Select **Manage income from funds** to continue.



Selecting your income option

1. Select the income option you'd like.

2. If you select **Withdraw to a bank account** you'll then need to tell us where you want us to pay this. Use **Select bank account** to do this.

Your change will take effect immediately. We pay out income on the 12th of the month and it will be with you three to five working days later.

3. Select **Review and confirm** to continue.

Manage income from funds

Begin Income details Confirm Security Success

Income details

What would you like to do with the income generated from your income funds?

Withdraw to a bank account
Any income will be paid on the 12th of each month into your chosen bank account

Move to your cash facility
Any income will be moved into your cash facility

Reinvest in the fund
Any income will be reinvested back into the same fund(s)

Select bank account ▾

Cancel request

Review and confirm >

2

3

Completing the process

The last stage in the process is to review the details of the change you've made and read any important documents. We'll save these to your document store.

Manage income from funds

Begin | Income details | **Confirm** | Security | Success

Review and confirm

Please check over all details, including what you've chosen to do with the income and bank details (if required) before confirming.

Income details

Any income generated from funds will be sent to your bank account on the 12th of each month and can take three to five business days. The process could take up to 10 business days if you change your bank details.

The minimum income amount payable is £2.50. Any amount less than this will be held in the cash facility until the minimum amount is reached.

The new instruction will take effect from the 12th of the month. Any changes made on or after the 12th will take effect from the following month.

By completing this instruction, all your income funds will align to this choice.

Your bank details

Account number	Sort code	Building society roll number	Account name
***3102	**.*-77	**ST01	TEST01

[Edit income details](#)

Please read these important documents before confirming

Please take time to read these documents as they contain important information. You can refer to them at any time in your online document library. If you're unsure about any of the information they contain, please seek financial advice.

- [Your personal illustration \(before update to income fund distribution\)](#)
- [Your personal illustration \(after update to income fund distribution\)](#)

Legal declaration

Please read before proceeding

It's important that you read the following important information and declarations before proceeding with managing the income distribution options on your product.

Your decision to manage the income distribution options on your product will be based solely on your interpretation of the information we've given and we haven't taken your individual needs and circumstances into account. If you're not sure if this is right for you, you should get some financial advice (there might be a cost for this).

Before submitting this request to manage the income distribution option on your product, you need to:

- read and accept these Declarations, and
- tick the checkbox at the bottom of the page and select the 'Confirm and submit' button to confirm acceptance.

General declaration

In this declaration:

'I', 'you', 'your' or 'my' refers to you, the Investor,

'Aegon' refers to Cofunds Limited, and

'Product' refers to an Aegon ISA or Aegon General Investment Account (GIA), as applicable.

I declare that:

Where I have selected the income distribution option to pay income (known as consolidated natural income) from my product, I am aware that:

I instruct Aegon to change the income distribution option in accordance with this request and the Aegon Platform terms and conditions.

[Cancel request](#)

[Confirm and submit >](#)

Read the documents and information we show you. Then confirm you give us permission to change your income choice and select **Confirm and submit** to complete your request.

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